



Disclaimer

Cancellation and Refund Policy:

Tours are eligible for a refund only if canceled at least 48 hours prior to the scheduled pick-up time.

Cancellations made within 48 hours of the pick-up time are subject to a refund only with the provision of a local medical certificate indicating your inability to attend the tour.

No refunds will be issued for no-shows.

Physical Conditions:

Pregnant women are advised against participating in extreme active activities.

Participation in all our tours is voluntary and undertaken at your own risk and responsibility, involving a certain level of physical prowess with the potential for injuries, scrapes, cuts, bruises, friction, rope burns, falls, and other hazards that may impact your well-being.

We bear no responsibility for illnesses contracted during boat excursions.

During our tours, you will have direct contact with local individuals who may offer goods for sale or request money or food; you may decline politely if you wish.

Public beaches and rivers may be affected by rain, resulting in debris and cloudy water due to currents or the inflow of sand and river water into the ocean.

Meals:

The meals provided during our tours consist of traditional Dominican cuisine, like various types of rice, beans, vegetables, salad, pasta, meat, fried and/or grilled chicken/fish, and fruit.

Weather:

Tours proceed rain or shine but may be rescheduled in the event of hazardous conditions or if The Marina prohibits boat operations.

Disclaimer:

Elbia Tours reserves the right to cancel, amend, or adjust excursions and pricing without prior notice. The aforementioned policies and regulations serve as the disclaimer for Elbia Tours.

For tours booked with Elbia Tours and provided by tour operators, the general terms and conditions, as well as the cancellation policy, set forth by the tour operator, apply to the tour you have booked with Elbia Tours.

